



XONTRO Newsletter

Financial Institutes

No. 91

This XONTRO newsletter contains information regarding the following topics:

- [www.XONTRO.de](http://www.XONTRO.de) – new column „Current Information“
- On-exchange trading sessions on October 3<sup>rd</sup>, 2018 – update
- BrainTrade attended customer service operating times modification, as of September 1<sup>st</sup>, 2018

#### Data privacy protection note:

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Therefore, this newsletter is solely being distributed via e-mail onto the registered BrainTrade system users, resp. their personnel employees, as well as their functional service providers.

The newsletter reception may be revoked at any time by e-mail directed at “trade(at)xontro.de”, or by telephone via the extension +40-(0)69-589978-110.

### **1. New column “Current information”**

Under the [www.XONTRO.de](http://www.XONTRO.de) home page, all information distributed onto the participants will be displayed in chronologically descending order, with immediate effect.

By this means, the participants will be given the opportunity to reconcile if they have received all relevant information and, in case needed, to close any information gaps detected hereby.

### **2. On-exchange trading sessions on October 3<sup>rd</sup>, 2018 – update**

On October 3<sup>rd</sup>, 2018 (German Unity Day), on-exchange trading sessions will only be held at the XONTRO Börse Berlin trading venue.

As the holiday mentioned above will still be considered a “Target settlement day”, all Clearstream Banking Frankfurt services will be available with no restraints. Therefore, at the remaining XONTRO trading venues without on-exchange trading sessions, within XONTRO the rules and regulations of a “Settlement Day” will be valid.

Further details may be taken from the XONTRO Newsletter for Financial Institutes No. 90; this newsletter also applies for financial intermediaries.

### **3. BrainTrade attended customer service operating times modification**

Beginning September 1<sup>st</sup>, 2018, the BrainTrade attended customer service operating times will be modified. The customer service will then be accessible on each on-exchange trading day between 07.30 a.m. and 06.00 p.m.

During the time between 06.00 p.m. and 08.40 p.m., an emergency contact may be called via the familiar customer service phone extension +49 (0)69-589978-110; by this means, the XONTRO participants will be supported in case of urgent productive emergency affairs.